



Three hotel properties. Zero late arrivals.

How a Country Inn & Suites¹ property turned housekeeping and front-desk work into verified, graded, rewarded tasks — and how three franchised hotels now run their time & attendance through DohOps. Central Texas · March–August 2026 · The Country Inn & Suites and Ramada properties are founder-operated²

0.0% late clock-ins at Country Inn & Suites for three straight months (Jun–Aug), down from 21% in April ³	1,085 photo-verified housekeeping & front-desk tasks submitted since May ³	86–98% of punches at two properties come through the lobby kiosk — no personal phones needed ³	6,800+ hours tracked per month across the three properties at peak ³
--	---	---	---

The challenge

A hotel never closes. Housekeeping, front desk, laundry, and maintenance run in shifts around the clock, and the oldest problems in hospitality are still the hardest: did every room actually get done to standard? Did the overnight shift show up on time? Proving it used to mean walkthroughs, spot checks, and paper — supervision that doesn't scale past one manager's eyes.

The solution at the featured property

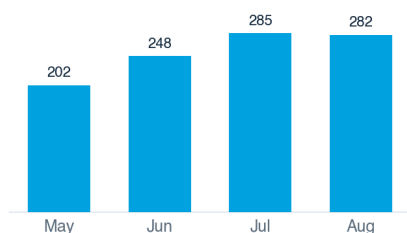
Country Inn & Suites (Pflugerville, TX — 35 staff on the platform) runs the full DohOps loop:

- **Lobby kiosk clock-in** — 86% of all punches happen at a shared kiosk with a PIN; no personal phone required for housekeeping and laundry staff.
- **Photo-verified tasks** — rooms, lobby checks, laundry, and front-desk duties are submitted with photo proof: 1,085 verified submissions since May, growing every month.
- **AI grading & coaching** — the DohOps Assistant scores each submission against hotel standards and shows employees what was right, what was missed, and how to improve — in English, Spanish, or Hindi.
- **Points → bonuses** — housekeeping and front-desk staff earned \$538 in bonuses on top of wages, approved by a manager before payout.

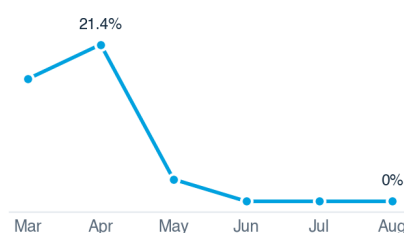
What happened

Late arrivals collapsed. During the rollout months the property logged late rates of 17–21%; from June through August — 876 consecutive punches — **not one late clock-in**³. Task volume grew from 202 verified submissions in May to 285 in July as staff adopted the loop. The group's Ramada¹ property (Harmony Park) also runs its complete time & attendance through DohOps — roughly 2,400 hours a month with zero late arrivals recorded and 98% of punches through its lobby kiosk. A third, independently operated Marriott-brand property⁴ tracks roughly 2,100 hours a month on the platform and began rolling out photo-verified tasks in August.

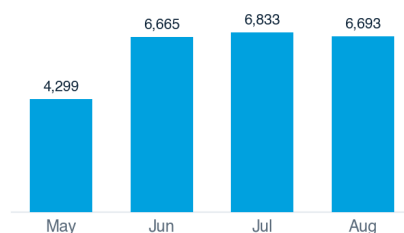
Verified tasks per month — Country Inn & Suites



Late clock-ins (% of shifts) — Country Inn & Suites



Hours tracked per month — all three properties



Source: DohOps production database, queried September 7, 2026. September excluded (partial month). March–April late rates reflect limited rollout volume.

Why hotels adopt it

The lobby kiosk removes the biggest adoption barrier in hospitality — staff who don't want work apps on personal phones. Photo-verified tasks replace walkthroughs with proof. And the bonus loop gives housekeeping something hotels rarely offer: same-week recognition, in dollars, for rooms done right the first time.

“Proof used to mean a walkthrough. Now every room and every task is photographed, graded, and rewarded before the shift ends — and the front desk hasn't had a late clock-in all summer.”

— Vikas Sharma, Founder of DohOps and operator of the featured property

Metric — Country Inn & Suites	Before / start	After / peak	Change
Late clock-ins (% of shifts) ³	21.4% (April)	0.0% (June–August, 876 punches)	–100%
Photo-verified tasks per month ³	202 (May)	285 (July peak)	+41%
Punches via lobby kiosk ³	—	86% of all punches	kiosk-first
Bonuses earned by hotel staff ³	—	\$538 total · up to 10 earners/month	extra pay
Hours tracked, all three properties ³	4,299 (May)	6,833 (July peak)	+59%

Run your property on proof, not walkthroughs — book a 15-minute demo

dohops.com · Sales +1 (602) 750-0711 · sales@dohassist.com · \$79/mo includes 6 users, then \$8/user

¹ Hotel brand names are trademarks of their respective owners, used only to identify independently owned franchised properties; no sponsorship or endorsement by any hotel brand is implied.

² Disclosure: the featured Country Inn & Suites property and the Ramada (Harmony Park) property are operated by the founder of DohOps. DohOps was built and battle-tested in the founder's own stores and hotels before being offered to other operators. Individual results vary.

³ All metrics are aggregates queried directly from the DohOps production database, January 4 – September 7, 2026. September 2026 is excluded from monthly figures as a partial month; March–April late-arrival rates are based on limited punch volume during rollout. The Marriott-brand property is shown as an anonymized aggregate.

⁴ The Ramada (Harmony Park) and the Marriott-brand property run DohOps time & attendance and kiosk clock-in; the Marriott-brand property began adopting photo-verified tasks in August 2026. No sales or productivity outcomes are claimed for these two properties.

© 2026 DohAssist LLC. All rights reserved. Proudly made in the USA — built in Austin, Texas.